



BellTech Utility, Inc.
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Technical solutions to power,
process & industrial clients
for over a half century

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Mendel
3N640 N 17th Street
St. Charles, IL 60174

June 25, 2007

To: Mr. Mike Mendel

Mike,

I wanted to congratulate you on a professional, highly educated, and personable company.

Our company moved into the St. Charles area in April. When we were zoning a house for commercial use and needed "up to code plumbing" installed, we were referred to your company. Although we had quotes come in cheaper than Mendel, we were very comfortable with the knowledge your team offered, so we hired you for the job. About a week after moving into the house we had some plumbing issues, I called Mendel to explain the problem and was met with professionalism on the phone and immediately scheduled for an appointment for it to be repaired. The repair was completed within a few hours.

A month down the road, we realize we needed some electrical work done. We did not hesitate to call Mendel for the job. Within a few hours we had a quote and the job was scheduled. Your company's promptness is amazing. Mike Marr came out to do the job. I was extremely impressed with his knowledge and personable attitude. Being a company to have the power shut off for a length of time can cause havoc, however, I was told 4 hours and that is exactly how long it took for the job to get done. Our company was up and running in no time at all. Complete satisfaction.

Please thank your staff for an amazing job. It was great working with Mendel. If ever anyone I know needs plumbing, electrical, heating, or air conditioning work done I would not hesitate to refer your company.

Best Regards,

Carrie Ryan
BellTech Utility Inc.